

**Innovation Voice Mail
Operating System Upgrade Guide**

InnlineIP Version and Software Upgrade Instructions



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InnlineIP Software Upgrade

Download the InnlineIP 3.1.6 ZIP from Distributor FTP

There are some options when it comes to downloading the upgrade from the FTP site.

- Download to your PC and copy to a thumb drive, to be installed locally or to be uploaded to the InnlineIP.
- Download directly from the InnlineIP, copy to the Temp folder and extract.

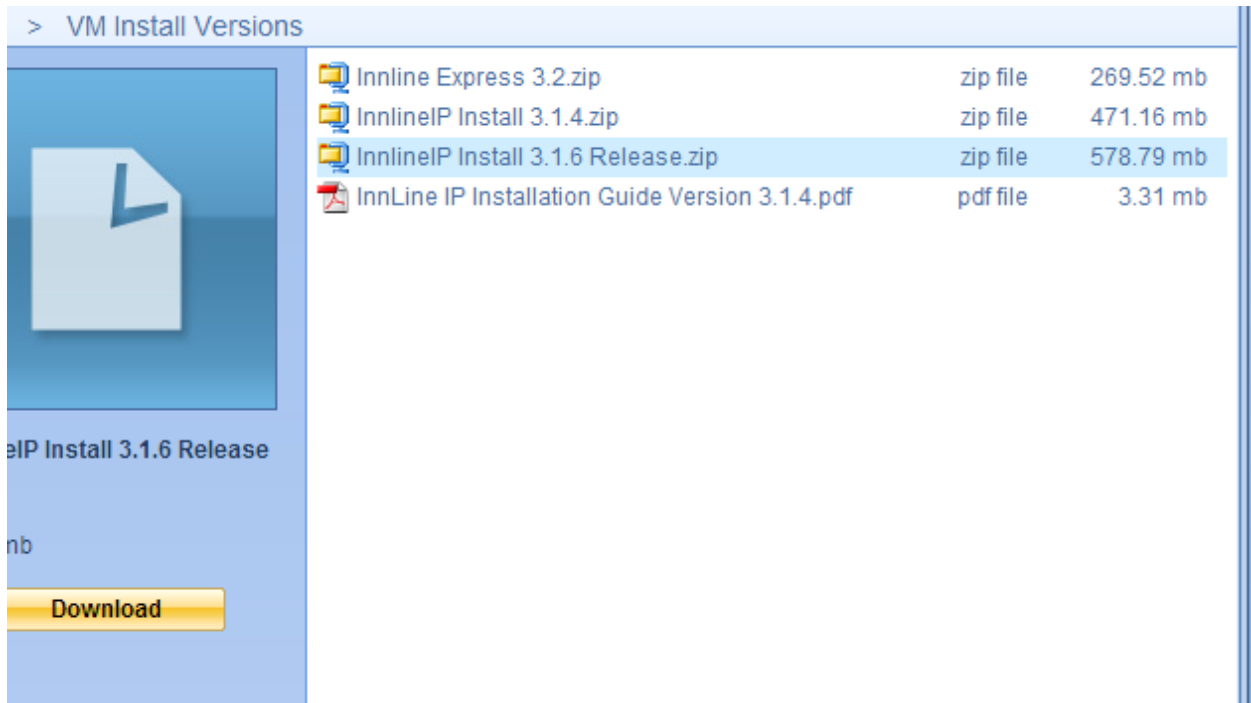
In either case downloading from the FTP server is the same.

1. Go to <http://www.innovationtw.com/> and click on the Distributor Login
2. Sign on with your unique Distributor ID number as the user name. The password is dealer. (lower case for both)
3. Once signed on, click on Support.

HOME SALES ▾ MARKETING ▾ SUPPORT ▾

Under Support you will have an option for Data Folders. Click that.

4. When the Data Folders window opens up, click the Shares. You should see your company name listed. Click on the name.
5. You should then see a file named InnlineIP Install 3.1.6 Release.zip Click on this and you will be presented with an option to download it.



6. Save the file to C:\Temp
7. The zip file is just under 600 megabytes. Depending your internet speed, this may take some time.
8. Once downloaded, navigate to My Computer, then C:\Temp to locate the file
9. Highlight the file, right click it and extract the files. By default it will send them to the path the zip folder is in, which is fine.


Installing the InnlineIP Upgrade

10. Now that the files have been extracted, open the folder that contains all of the files.

Name	Size	Type	Date Modified
INST32I.EX	284 KB	EX_File	8/20/2014 3:24 PM
_ISDEL.EXE	8 KB	Application	8/20/2014 3:24 PM
_SETUP.DLL	11 KB	Application Extension	8/20/2014 3:24 PM
_sys1.cab	201 KB	Cabinet File	8/20/2014 3:24 PM
_user1.cab	3,387 KB	Cabinet File	8/20/2014 3:24 PM
autorun.inf	1 KB	Setup Information	8/20/2014 3:24 PM
data1.cab	589,128 KB	Cabinet File	8/20/2014 3:25 PM
DATA.TAG	1 KB	TAG File	8/20/2014 3:24 PM
lang.dat	5 KB	DAT File	8/20/2014 3:25 PM
layout.bin	1 KB	BIN File	8/20/2014 3:25 PM
os.dat	1 KB	DAT File	8/20/2014 3:25 PM
SETUP.EXE	59 KB	Application	8/20/2014 3:25 PM
Setup.ind	1 KB	IND File	8/20/2014 3:25 PM
SETUP.INI	1 KB	Configuration Settings	8/20/2014 3:25 PM
setup.ins	77 KB	Internet Communic...	8/20/2014 3:25 PM
setup.lid	1 KB	LID File	8/20/2014 3:25 PM

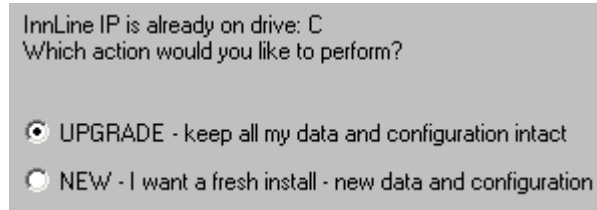
11. Shut down the InLineIP Application by clicking DO, then Shutdown System.

Of the three options presented, choose Shut Down System When all Ports are Idle and click OK.

12. Stop the Fax utility: Locate the icon in the tool tray that looks like this . Right click it and choose close.

13. You can then start the upgrade. In the folder where the files have been extracted, locate the Setup.exe icon and double click it.

14. The setup process will now begin. You will have several windows that popup one by one. Simply click next or yes to proceed.



15. When it gets to this screen: make sure that UPGRADE is checked. (it's checked by default) and click Next.

16. The installation will continue. This process will take several minutes. Once complete you will be prompted to restart the machine. Just click Yes to restart.

17. When the system restarts and the InLineIP application loads, the new InLineIP application will be complete.