





iConnect




Contactable Anywhere • Avoid Roaming Charges • Android & Apple • Secure • Ease of Use • Extensive Compatibility • Bespoke design to compliment Hotel brands

iConnect provides a cost effective and secure method of extending the hotels telephony beyond the PBX. The system resides on the Guest side of the wifi and connects to the PBX on a separate network interface using SIP trunking. Fully integrated with TigerTMS' Hotel Pro and CUB products, iConnect validates the guests credentials with the PMS at Check In. Hotels can choose which of the guest profile fields should be used for validation, but as standard all the guests needs to do is enter their Room and reservation number, then they are connected.




Guest Benefits

-  Call hotel services from anywhere in the hotel free of charge;
-  Contactable anywhere inside or outside the hotel on their own smart device;
-  Make and receive calls via the hotels PBX from their smart device;
-  Access hotel information.



Increase Revenue & Guest Loyalty

-  Avoid guest roaming charges for incoming & outgoing calls;
-  Outgoing calls can be bundled with HSIA to upsell hotel communication services;
-  Improved visibility of additional hotel services.




Simple

-  Easy for the guest to connect;
-  TigerTMS Application downloadable from iTunes or Android Market Place;
-  Compatible with guest's existing SIP client.

Secure

-  Flexible guest authentication on PMS check in;
-  NOT connected to the hotel's admin network.

Extensive Compatibility

-  Compatible with any PBX that supports SIP trunks;
-  Works with Apple, Android & Windows mobile devices;
-  Can be embedded into an existing hotel Application.

